



**Janelle and Tracey show their best Tai Chi moves.
The girls love to go to Tai Chi on Mondays.**

Congratulations on 10 Years of Service!

A wonderful achievement this year was made by Robynne Douglass in reaching 10 years of service! We would like to thank Robynne for her dedication and compassion to our clients and organisation. We look forward to many more years of Robynne's invaluable assistance in CCLO moving forward in the future.

THE ANNUAL GENERAL MEETING

The Annual General Meeting for Central Coast Living Options is on the 29th November 2017 at 6.30pm at the Zenith Building at Tuggerah.

All Members are invited to attend.

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Message from the Board of Management

Our CEO Kevin Johnston is taking a well earned holiday break and has headed off to the UK and Europe for three weeks. He will be missed but the management team is well qualified and ready to take on any operational challenges that may arise. These days one can only hope for happy and safe travels and we look forward to his return.

CCLO has just purchased another home in Toukley and we are due to settle in July. Added to the homes we currently have, this will bring to 10 the number of people with a disability that we are housing in Toukley alone. CCLO continues to grow and diversify and the demand for our quality services seems endless.

As we move rapidly towards the end of this financial year, our financial position can only be described as very healthy. The business model we have adopted, together with our amazing management team and staff, ensures profitability so that we can pursue our goal of providing quality supported accommodation for our clients.

We are currently in negotiation with a well known affordable housing provider on the Central Coast and hopefully this will result in at least six more accommodation places being made available for people with disabilities and a presence in the Gosford and Woy Woy peninsula areas.

The one project that is giving us grief is the housing project at Minnamurra Road, Gorokan. We were very hopeful of a start on construction well before this, but circumstances outside our control continue to plague us. I hardly dare say it, but we are once again hopeful that this project will get going very soon. Maybe the next edition of CCLO Catch Up will feature the start of construction.

Because of the rapid growth of our business, office space is becoming a little cramped in our present location. We are very fortunate to find that tenants in the office space adjoining ours have relocated, leaving us with an opportunity to acquire more space without the problems and costs of moving to another address. More on this office enlargement later.

**Judy Andrews
Chairperson**

From the CEO's Desk

The end of another financial year is upon us. The time when we, like all other Companies & Groups balance the books so to speak, in order to report our Financial activities to the various Government Departments that oversee our activities.

Although our year end accounts are still to be finalised and audited, we do expect that we will finish the financial year in a very healthy state, allowing us to continue to deliver quality care to more people with a disability on the Central Coast.

During the year under review we purchased a further property at 9 Canton Beach Road Toukley and entered into a further agreement to purchase another property at 12 Victoria Ave Toukley. This property settles on the 10th July. The acquisition of these 2 additional properties allows us to provide the care and accommodation for a further 6 clients.

We also increased our transport fleet over the year with the acquisition of a further 4 vehicles for the transport needs of our growing supported accommodation and day program clients.

A few other highlights I would like to mention.

1. The introduction of a new Client Relationship Management System (CRM)
2. Taking on a Co-Ordination of Supports facility into our group.
3. Although we have been hindered by some unfortunate delays moving our long awaited "Gorokan" project into an imminent build stage.
4. Growth of our staff numbers to 70.

All of our achieved activities would not have been possible without the support of our great Board and dedication of our wonderful staff both management and care, and to all of them I give my heart felt thanks.

Finally, the introduction of the NDIS has been a learning experience for us, our clients and families. It has not been without some teething and ongoing problems. Overall though we see the NDIS as being very positive for the participants giving them "choice and control" over their lives. Ongoing there will be some "hiccups" in the system to overcome, but we look forward to working with participants and families to "iron" them out.

My thanks once again to all who have assisted us during the year.

Kevin Johnston - CEO



New Buses

CCLO are very excited with the delivery of 3 new buses to add to our fleet. One bus is wheel chair modified for 2 wheel chairs for our Wakool House and the other 2 for the growing transport needs at our Canton Beach Road, Toukley properties.

Pictured above the 2 new buses at Toukley.

DID YOU KNOW?

A new price guide has been released for NDIS Service Providers to take effect from 1st July and applies for the period 1/07/2017 to 30/06/2018. To see the new price guide visit.
<https://www.ndis.gov.au/providers/pricing-and-payment.html>

Happy Birthday!

June

Debbie 4/6, Janine 10/6, Michalea 15/6,
Nathan 21/6, Makayla 25/6, David 26/6

July

Lorae 5/7, Marika 22/7, Renee 27/07

August

Kodie 1/8, Fiona 4/8, Mikayla 9/8, Joan 23/8,
Narelle 28/8, Dawn 30/8

**"TO PROVIDE THE HIGHEST QUALITY
CARE AND SUPPORT RESPONDING TO THE
CHANGING NEEDS OF PEOPLE
WITH A DISABILITY"**