

Celebration of a Life, Alistair Wells

It is with a heavy heart that we advise Alistair Wells passed away recently in hospital after a short illness. Alistair was a loved client of CCLO, he always had a cheeky smile with a wicked sense of humour. Our heart felt condolences go to Tony and Sarah, Alistair's family.

Victoria Ave is Ready to Roll!

Since the purchase of Victoria Ave, Toukley renovations have been full steam ahead to be ready for the intake of new clients. CCLO continue to grow and the demand for our quality Accommodation service seems endless.

We have short listed a number of potential clients and we are further evaluating them in order that their living together is compatible.



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**Message from the Board of Management**

It is with regret that I report that Jane Costigan has resigned as Director on the CCLO Board of Management. She made a great contribution to the Board during her short stay with us, and her legal insights will be missed. Jane was recently appointed Judge in the Newcastle Registry of the Federal Circuit Court of Australia, a great achievement for her but involves a heavy workload. Our congratulations and best wishes go with Jane in this new position.

The end of the year financials have now been finalised and audited in readiness for the CCLO Annual Report. Whilst that report will give full details of our financial position, it gives me great pleasure to announce that the past financial year has been an unqualified success for CCLO. Total revenue increased by almost 52% and operating surplus for the year was almost three times higher than last year. Our acquisition of two more properties in Toukley which will provide supported accommodation, and a huge increase in Co-ordination of Supports, contributes to this huge increase.

The growth in our business has not been without its challenges. Almost daily we have issues related to the failure of NDIS to timely and adequately review plans and pay us for the services we provide to our clients. This continues to be a frustrating and time consuming exercise for our Management Team who work assiduously to provide the best possible care. I must commend the Team for their untiring efforts in this regard and we can only hope that things run a little more smoothly in the coming year. Fortunately for CCLO up till now we have had sufficient cash flow to continue client care even though NDIS continues with its unacceptable delays.

I am very pleased to announce that our long awaited Gorokan project is to commence immediately. Preliminary work on site clearing is commencing on 6th October 2017. We look to share the excitement of Stage 1 of our project rising out of the ground with an official commencement ceremony once the preliminary works have been completed. The continued growth of CCLO administration support has meant that our offices were full to overflowing. Fortunately we were able to acquire the offices adjoining our existing offices and expanded very satisfactorily. All staff now have a place to sit and work and we also have a very functional Board Room, all done at a minimal cost.

As always at the CCLO AGM on the 29th November, all Board positions become vacant and we are constantly looking for people who feel they have the skills to take CCLO into the future. Additional information and Nomination Forms are available at CCLO Reception and must be lodged no less than 7 days before the AGM.

The Board looks forward to another successful year for CCLO with further growth and diversification. On behalf of the Board, special thanks are due to Kevin and all the Management Team and to the hands on staff, all of whom show their competence and dedication on a daily basis.

Judith Andrews - Chairperson

From the CEO's Desk

Another Financial Year has passed and as Judy Andrews, our Chairperson pointed out in her message, the year under review has been an unqualified success both financially and socially. Our Independent Audit has been completed and signed off by them as an "unqualified audit". A great result. This 2016-1017 results typify the growth that CCLO has achieved in particular over the last 3 years. A few growth numbers are:

- Total staff increased from 24 to 76.
- Our owned vehicles for client transfer increased from 2 to 8
- Our accommodation houses increased from 2 to 5 with another 2 on the way.
- Our net retained earnings increased from \$1,041,321 to \$1,541,179
- Most importantly the number of clients we have been able to provide service and care to increased from 12 to over 70.
- We continue to strive to increase our services in line with our mission statement.

On another note, finally after some years of holding our land at Gorokan preliminary works will commence on the 6th October for Stage 1-A 5 Bedroom plus Staff quarters Supported Accommodation Home built to "Platinum Standard".

The initial work will entail:

- Electrical disconnection Friday 6th October
- Removal of front fencing and placement of site fencing Friday 6th or Monday 9th October.
- Trees to be started to be lopped/removal on Tuesday 10th or Wednesday 11th not including the undergrowth/shrubs/etc. these are being poisoned Friday 6th or Saturday 7th for removal by the excavator when the site is being cleared/cut.
- The asbestos applications are being lodged on 5th October with the related turn around being normally around a week – once the approvals are received the demolition works will commence so all going to plan the demolisher is hoping to start the demolition works Thursday 12th or Friday 13th depending on weather etc.

Therefore all going to plan we should be able to have the excavator starting towards the middle/end of the following week (i.e. week beginning 16th October).

This is a very exciting and long awaited event for CCLO and will firmly establish us as one of the Central Coasts leading supplier of Supported Accommodation.

I would take this opportunity to thank all those associated with CCLO, Board/Staff/Parents/Clients and Supporters for all their effort during this Financial Year that have marked it as being so successful.

Kevin Johnston – Chief Executive Officer

DID YOU KNOW?

There are approx. 54,000 registered Charities in Australia with around 200 new Charities being registered each month last year.

**A New Van for Wakool**

CCLO has purchased another wheelchair modified van for Wakool. The new van will provide much needed transport for community access for the Wakool Clients.

This increases our Van fleet to 8! CCLO vans operate from our homes and service the growing Community Access program at Casuarina Grove and other individual's transport needs.

THE ANNUAL GENERAL MEETING

The Annual General Meeting for Central Coast Living Options is on the 29th November 2017 at 6.30pm at the Zenith Building at Tuggerah.

All Members are invited to attend.

Happy Birthday**September**

Lucie & Kayla 12/9, Duncan 13/9, Kelly & Karen 16/9, Robyn 18/9, Sam B 24/9, Ann 19/9, Brooke 26/9

October

Rochelle 1/10, Jessie J 2/10, Rae 8/10, Chris 10/10, Shaun 13/10, Antony 21/10, Julieanne 23/10

November

Jessie H 11/11, Irene 12/11, Kylie 16/11, Janelle 18/11, Lance 19/11, Jeanne 27/11, Melanie 30/11

**"TO PROVIDE THE HIGHEST QUALITY
CARE AND SUPPORT RESPONDING TO THE
CHANGING NEEDS OF PEOPLE
WITH A DISABILITY"**